**ROBERT GORDON UNIVERSITY ABERDEEN**

**This Version is No Longer Current**
The latest version of this module is available here

| MODULE DESCRIPTOR | | | |
|---|---|---|---|
| **Module Title** | | | |
| Providing Data Management Services | | | |
| Reference | CB3967 | Version | 1 |
| Created | February 2020 | SCQF Level | SCQF 9 |
| Approved | June 2016 | SCQF Points | 15 |
| Amended | May 2019 | ECTS Points | 7.5 |

**Aims of Module**

The aim of this module is to enable students to develop knowledge and skills in providing data management services to meet the needs of service users.

**Learning Outcomes for Module**

On completion of this module, students are expected to be able to:

| | |
|---|---|
| 1 | Present a critical understanding of corporate data categories versus 'working' projects and synthesise a data model based on their relationships. |
| 2 | Practice customer focus in data service delivery in the context of a range of user workflows and business processes. |
| 3 | Describe typical job requests and design procedures to ensure that they are delivered satisfactorily and consistently. |
| 4 | Describe the typical data management projects and analyse the activities, resources and challenges in executing them. |

**Indicative Module Content**

User engagement; Service management; Project support; Master data management; project data management; Data flow, transfer and exchange.

**Module Delivery**

Online distance learning

| Indicative Student Workload | Full Time | Part Time |
|---|---|---|
| Contact Hours | N/A | 24 |
| Non-Contact Hours | N/A | 126 |
| Placement/Work-Based Learning Experience [Notional] Hours | N/A | N/A |
| TOTAL | N/A | 150 |
| *Actual Placement hours for professional, statutory or regulatory body* | | |

## ASSESSMENT PLAN

*If a major/minor model is used and box is ticked, % weightings below are indicative only.*

### Component 1

| Type: | Coursework | Weighting: | 100% | Outcomes Assessed: | 1, 2, 3, 4 |
|---|---|---|---|---|---|
| Description: | Individual Portfolio Assessment | | | | |

## MODULE PERFORMANCE DESCRIPTOR

### Explanatory Text

The calculation of the overall grade for this module is based on 100% weighting of C1. An overall minimum grade D is required to pass the module.

| Module Grade | Minimum Requirements to achieve Module Grade: |
|---|---|
| **A** | The student needs to achieve an A in C1. |
| **B** | The student needs to achieve a B in C1. |
| **C** | The student needs to achieve a C in C1. |
| **D** | The student needs to achieve a D in C1. |
| **E** | The student needs to achieve an E in C1. |
| **F** | The student needs to achieve an F in C1. |
| **NS** | Non-submission of work by published deadline or non-attendance for examination |

## Module Requirements

| Prerequisites for Module | None. |
|---|---|
| Corequisites for module | None. |
| Precluded Modules | None. |

## INDICATIVE BIBLIOGRAPHY

1  BELKHAMZA, Z., 2019. *Creating a culture for information systems success.* New York, NY: Business Expert Press.

2  HAWTIN, S., 2013. *The management of oil industry exploration and production data.* London: CreateSpace.

3  KAISER, A.K., 2021. *Become ITIL 4 foundation certified in 7 days.* Staines: Apress.