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MODULE DESCRIPTOR

Module Title

Consumer Law and Policy

Reference	BS4190	Version	4
Created	August 2021	SCQF Level	SCQF 10
Approved	June 2017	SCQF Points	15
Amended	September 2021	ECTS Points	7.5

Aims of Module

This module seeks to debate and analyse current areas of interest within consumer law and policy. Students have the opportunity to examine a variety of topics from the perspective of consumers, policy-makers and lobby groups. While the viewpoint is that of current UK law, the influence of EU and international legal developments in this area is also investigated.

Learning Outcomes for Module

On completion of this module, students are expected to be able to:

1	Investigate and interpret legislation and common law principles which confer rights on consumers in order to protect them in various sets of circumstances
2	Explain and apply legislation, common law principles and court decisions to hypothetical problem scenarios
3	Critically assess and evaluate the effectiveness of consumer protection law and policy, both with regard to civil law and remedies and criminal law and sanctions/penalties (including "soft" enforcement measures)
4	Find and utilise effectively the many sources of materials relevant to consumer law & policy by using a variety of research methods

Indicative Module Content

Key areas include: unfair contract terms (UK statutory provisions (UCTA 1977; UTCCR 1999) and decisions, EU developments and Law Commission Reports); product liability (UK statutory provisions (CPA 1987 (Part I and II); GPSR 2005) and decisions, EU and international legal developments); unfair commercial practices and advertising (UK statutory provisions (CPR 2008) and decisions, EU and international legal developments); holiday and travel (UK statutory provisions (PT etc R 1992) and decisions, EU Air Passenger Rights Regulation 2004/261 and decisions, other EU and international legal developments); sale/supply of goods and services (UK statutory and common law provisions (SOGA1979 (as amended) and decisions), Law Commission Reports, EU and international legal developments); consumer credit and financial services (UK statutory provisions (CCA 1974 (as amended by CCA 2006); EU legal developments); dispute resolution (Courts; mediation; arbitration; ombudsmen); relevant EU proposals, UK government initiatives and proposals, as well as codes of conduct by selected professional bodies may also be considered.

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Module Delivery

This is a lecture and seminar based module. Lectures provide core module content. Seminars develop associated higher level skills through student centred learning.

Indicative Student Workload	Full Time	Part Time
Contact Hours	36	36
Non-Contact Hours	114	114
Placement/Work-Based Learning Experience [Notional] Hours	N/A	N/A
TOTAL	150	150
Actual Placement hours for professional, statutory or regulatory body		

ASSESSMENT PLAN

If a major/minor model is used and box is ticked, % weightings below are indicative only.

Component 1

Type:	Coursework	Weighting:	30%	Outcomes Assessed:	1
Description:	Written coursework exercise				

Component 2

Type:	Examination	Weighting:	70%	Outcomes Assessed:	2, 3, 4
Description:	Written examination				

MODULE PERFORMANCE DESCRIPTOR

Explanatory Text

The calculation of the overall grade for this module is based on 30% weighting of C1 coursework and 70% weighting of C2 examination components. An overall minimum grade D is required to pass the module.

Examination: / Coursework:

	A	B	C	D	E	F	NS
A	A	A	B	B	B	E	
B	B	B	B	C	C	E	
C	B	C	C	C	D	E	
D	C	C	D	D	D	E	
E	D	D	D	E	E	E	
F	E	E	E	E	F	F	

NS — Non-submission of work by published deadline or non-attendance for examination

Module Requirements

Prerequisites for Module	None.
Corequisites for module	None.
Precluded Modules	None.

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INDICATIVE BIBLIOGRAPHY

1	ATIYAH,P.S., ADAMS J.N. and MACQUEEN H., 2010. *The sale of goods.* 12th ed. Harlow: Pearson Education
2	ERVINE, W.C.H., 2015. *Consumer law in Scotland*. 5th ed. Edinburgh: W. Green
3	GRANT, D. and MASON, S., 2012. *Holiday law: the law relating to travel and tourism.* 5th ed. London: Sweet and Maxwell.
4	HOWELLS, G., 2007. *Yearbook of consumer law 2007.* Farnham: Ashgate.
5	HOWELLS, G. and WEATHERILL, S., 2005. *Consumer protection law*. 2nd ed. Aldershot: Ashgate.
6	PARRY, D., 2009. *Yearbook of consumer law 2009.* Farnham: Ashgate.
7	TWIGG-FLESNER, C., 2008. *Yearbook of consumer law 2008.* Farnham: Ashgate.
8	WEATHERILL, S., 2012. *EU consumer law and policy.* Cheltenham: Edward Elgar.